

# Great Lakes Global Aviation Logistics

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**YOUR SPARES SOLUTION**

SPECIALIZING IN CREATIVE, ECONOMICAL, AND TIMELY SOLUTIONS  
FOR YOUR SPARES NEEDS.

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Jenison, MI USA  
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# OUR MISSION IS BUILDING RELATIONSHIPS

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Our priority is to create and foster long-standing relationships with our clients. It promotes open communication, trust, transparency, and accountability.

As stockists and brokers, our success is directly linked to how well we serve you. We are a resource and an enthusiastic advocate in the US market for our overseas customers. Over 70 years of combined experience has given us a vast network—and the know how—to provide the most economical and timely solutions to spares needs.

Each Account Manager takes pride in knowing each client's name and story— it helps us to understand your priorities and motives to ensure the best service. We love the opportunity to meet “face-to-face” and we enjoy “just chatting” whenever time allows.



# FOCUSED ON YOUR NEEDS

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We monitor the commercial aviation industry closely, particularly as it pertains to our European customers. We take pride in staying up to date on the latest safety standards and changing trends.

Imagine a supplier that regularly checks your needs for the upcoming quarter...Are there fleet re-fittings? An increase in C-checks this season? New Service Bulletins for a particular engine model?

Our goal is to anticipate your needs before they even arise in order to have the timeliest options.



# OUR SERVICES

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- Stock Procurement
- Surplus sales
- Brokering
- Repair Management
- Exchange Program

# WE ARE AVAILABLE 24/7

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- Quicker responses to AOG's
- Ability to ship local stock immediately
- Better monitoring of logistics and freight forwarders



# ONE CONTACT SOLUTIONS-IT MAKES A DIFFERENCE

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At Great Lakes Global, you'll learn that one point of contact is all you need. Our approach is designed to get you the quickest responses. Your Account Manager will personally handle each step of your order. The result: Faster answers from a contact who is informed at every step and understands your priorities from start to finish.

Utilize your Account Manager as a "go-to" for any quotes, status updates, or questions. Keep their contact information in your address book. Contact them for any concerns/needs you have. Even outside of business hours, you will receive a response.

<b>CONTACT</b>	<b>FUNCTION</b>
Account Manager	Quotes RFQ
Account Manager	Confirms receipt of Purchase Order
Account Manager	Meets with QA
Account Manager	Confirms shipping details / AWB
Account Manager	Follow up



# OUR COMMITMENT TO QUALITY

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## FAA & EASA Certification

- All rotatable spares have proper FAA/EASA Airworthiness Certificates
- All SV & OH parts have dual release FAA/EASA Certificates
- All expendables have OEM Certificates or better
- Every part comes with a Great Lakes C of C and ATA 106

## Strict Quality Control Standards

We only work with trusted FAA/EASA certified repair stations and vendors to bring you the highest quality parts available. Over 70 years of combined experience means we know who are accredited vendors and who to avoid.

Full trace documentation is available for each part and we maintain all documents on file for a minimum of 7 years.



# COMMITMENT TO QUALITY

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## ASA Accreditation

We maintain the strict yearly standards required by the Aviation Suppliers Association. This means extensive training, certification, safety, and secure storage practices.

ASA accreditation ensures a strict monitoring and continuation of quality in every aspect of our company—and every aspect of your order.



# VALUED CUSTOMERS

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Atlantic Aviation Group

Icelandair Technical Services

TUI Airways

Austrian Airlines

EasyJet

Lufthansa Technik (World Wide)

Jet2.com

Jet Aviation

KLM UK Engineering

SAMCO Aircraft Maintenance Bratislava

Titan Airways

Swiss Airlines

Chevron Technical

British Airways

Air France

2Excel Engineering

*“We wish every supplier worked the same as Great Lakes!  
- TUI Airways*





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